# Prentice Centre Bulletin



Queensland 4072 Australia Telephone (07) 365 4116 International +61 7 365 4116 Facsimile (07) 365 4477 Email help@cc.uq.edu.au

For enquiries contact: Customer Service Counter Room 207 Prentice Building

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### Reminder ... CVRS Centre CANNOT play Illegal Tapes!

The Central Video Replay System Centre (CVRS) WILL NOT play tapes that do not conform to copyright regulations.

The University has an obligation under the Audiovisual Copyright Act and Collection Scheme Agreement made with the Audiovisual Copyright Society Ltd (AVCS) to ensure that all copying of radio and television broadcasts is recorded in the proper manner (including staff making copies at home to show to students) and that illegal tapes are not used.

If the University was found to be using illegal tapes, it could lose its licence to copy off-air, it may well lose its entire library of off-air tapes, and it could incur an extremely large fine.

The playing of illegal copies of commercial videos, and in some instances, privately produced videos, could result in similar consequences to those outlined above.

To ensure your tape is legal you must obtain a letter of authorisation from the relevant radio station, television station or production company. Alternatively, with regard to off-air copies only, you may approach the Library of Audiovisual Services who will organise copyright clearance and will register it as a library tape. If you do not wish your copy to become a registered library tape then you must obtain an "AVCS Copying Record -Television and Radio Broadcasts" form from your department, obtain departmental approval for payment of the copyright fee, and submit the form to General Accounts Section, Business Services.

Library of Audiovisual Services queries should be directed to Ms Gulcin Cribb, Principal Librarian, phone 365 3218. Any other queries should be directed to Mr Bruce Mellor, Acting General Accounts Officer, Business Services, phone 365 2210.

The Central Video Replay System Centre (CVRS) WILL NOT play tapes that do not conform to copyright regulations.

Don't be Disappointed! Supply Legal Tapes Only!



## here to help you!

Prentice Centre's **Hotline** system is now even more accessible than ever before.

Whether you're a seasoned electronic mail user or prefer to use the phone, the **Hotline** system is so easy to use that it makes good sense to at least know HOW TO USE **Hotline**.

Your queries to the Prentice Centre might be on any of the services provided including •Audio visual •Central video replay service •Computing •Desktop publishing/typesetting •Graphics •Networking •Photocopying and document binding •Photography •Video production and editing.

### How to use Hotline:

To use Hotline, you can either:

 Send electronic mail to: hotline@cc.uq.edu.au
or

2. Phone Customer Service (CS) at the Prentice Centre, on 365 4116 where staff will be only too willing to assist you with any queries you may have. (Please note: As CS staff are inundated with enquiries, some delays may be experienced with staff answering the phone.)

Once you've logged or phoned your query through to **Hotline**, you will receive a Problem Reference number. This is your reference should you have to chase up any **Hotline** query with CS staff.

#### What happens to your query?

Your query is then promptly referred to relevant specialist staff at the Centre. What's more, your query is electronically monitored by CS staff to ensure a satisfactory solution to your problem is reached.

All attempts are made by Centre staff to respond as soon as possible to any **Hotline** communications received.

A Hotline FactSheet is available from Customer Service. For a copy, phone 365 4116, send e-mail to help@cc.uq.edu.au or call into level 2 (Technology Shop level), eastern end of the Prentice Centre (Building no. 42).

**BULLETIN 33** 



THE TECHNOLOGY SHOP CAN SATISFY ALL YOUR COMPUTING REQUIREMENTS!

Large range of Academic Edition Software from Microsoft, WordPerfect, Borland, Lotus, Aldus and Dataflow. Try us for prices and tell us if we are not the cheapest! We carry stock of most popular products.

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Or phone and discuss prices with our specialists:

• Matthew Vanden Berg on 365 4308
for Macintosh prices
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for DOS prices
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Introductory offer on IBM PS/1 machines for staff and student purchase........**\$1999** Special University offer on Compaq Contura Notebook for staff and students.....**\$2495** Osborne staff/student purchase price on 486SX-25 Multimedia system......**\$3195** 



•Word	for	Windows	2.0
(Advan	ced)		
	-		

- •Word for Windows 2.0 (Introduction)
- WordPerfect 5.1 (Learning)
- •Windows 3.1 (Learning)
- •Windows 3.1 (Getting Started)

The Technology Shop phone 365 3943 Level 2 (ground floor), Prentice Building Mon. 10am-4.30pm; Tues.-Fri. 8.30am-4.30pm

<b>Computing/Educational TV</b>	Production	Courses				
April-June 1993						

Course	April	May	June	
	( <i>Time:</i> $(A) = 9$ am $-12$ noon; $(B) = 1$ pm $-4$ pm)			
BASIC MACHINE USAGE Introduction to Macintosh Introduction to MSDOS Introduction to UNIX Introduction to VAX/VMS	21, 22 ( <b>B</b> ) 27–30 ( <b>A</b> ) 13–16 ( <b>A</b> ) 5–8 ( <b>A</b> )	18–21 (B) 24–27 (B) 4–7 (B)		
USING NETWORKS Using VAX Mail Using AARNet Using Archie (PC and Mainfram Using Archie (Mac) Using NEWS	16 (B) 13 (B) ne)	28 (A) 25 (A) 5 (A) 6 (A) 19 (A)	8 ( <b>B</b> )	
WORD PROCESSING				
Introduction to WORD (Mac)* WORD—Stage II (Mac)* Introduction to WordPerfect	27–29 (A) 7, 8 (B) 5–8 (B) 27–30 (B)	26, 27 (A) 17–20 (A)		
Tables in WordPerfect Equations in WordPerfect WordPerfect —Stage II	22 (A) 23 (A)	24 (A) 27 (A) 6–7 (A)	1, 2 ( <b>B</b> )	
SPREADSHEETS Introduction to Quattro Pro Introduction to EXCEL (Mac)* EXCEL—Stage II (Mac)*	19–21 (A)	11–13 <i>(A</i> )	7-9 ( <b>B</b> ) 1-3 ( <b>B</b> )	
STATISTICAL PACKAGES Introduction to SPSS Introduction to SAS	19–23 ( <b>B</b> )	31/5 – 10–14 ( <b>B</b> )	- 4/6 (A)	
EDUCATIONAL VIDEO PR	ODUCTION			
Introduction to Educational Vide Production Advanced Educational Video	13–15 ( <b>B</b> )	4-6 (A)		
Production	20–22 ( <b>B</b> )	11–13 (A)		

\*Although conducted on Macintosh machines, this course is also suitable for PC users.

**Bookings** – To enrol in any course, phone **365 3765** or visit **Customer Service** on Level 2 (ground floor), Prentice Building, between 8.30am–4.30pm. Course information is now **ON-LINE** and may be accessed via UQVAX or Brolga by typing "**courses''**.

**Payment** must be made to attend the following courses - Introduction to MSDOS; Introduction to QuattroPro; Introduction to WordPerfect; WordPerfect -Stage II; Equations in WordPerfect; Tables in WordPerfect; Introduction to WORD (Mac); WORD (Mac) - Stage II; Introduction to Macintosh; Introduction to EXCEL; EXCEL (Mac) - Stage II; Introduction to Educational Video Production; Advanced Educational Video Production. The rate is \$20 per 3-hour session for UQ staff and postgraduate students, and \$60 per 3-hour session for others.