

DOS Printer Driver Information Guide

What is a printer driver?

If you use DOS software programs, (whether or not they are running within Microsoft Windows), you need a specific printer driver for each DOS program in order to print to your HP DeskJet 340 printer.

A printer driver is software that allows you to access your printer's features from within your software program's print menus or selections.

Why do I need to contact the software manufacturer?

DOS software manufacturers are responsible for providing and updating printer drivers for their DOS software programs. In DOS, each program is developed independently under different development standards. Therefore, the software manufacturer is able to tailor the printer driver to work specifically with their software program. The software manufacturer uses HP's printer language, called PCL, to develop printer drivers for HP DeskJet printers. Therefore, you can sometimes use a different HP DeskJet printer driver to print. However, the best driver to use is the one designed specifically for the HP DeskJet 340 printer. Some drivers are simply renamed from previous drivers.

Why isn't there a printer driver for my brand new printer?

The software industry is moving toward development of individual software programs under a common set of development standards. The most common standard is Microsoft Windows. Hewlett-Packard uses this common development standard to supply a printer driver for use with all Microsoft Windows compatible software programs. This is the reason that fewer DOS printer drivers are being developed over time.

If there is not a printer driver for my new printer, is there another driver I can use instead?

Selecting a printer driver for the HP DeskJet 340 printer in each DOS software program that you use ensures the best support for your printer. If there is not a printer driver available within your program for the HP DeskJet 340 printer, select one of the following drivers.

| Printer Driver(s) | Level of Support |
|--------------------------------|---|
| HP DeskJet 320/310 | Supports most black or color printing features. |
| HP DeskJet Portable | Supports most black printing features. |
| HP DeskJet 500C/540 | Supports most black or color printing features. |
| HP DeskJet 520/510 | Supports most black printing features. |
| HP DeskJet 560C/550C | Supports most black printing features. |
| HP DeskJet 500/PLUS/HP DeskJet | Supports some black printing features. |

How do I install DOS printer drivers?

To install the DOS drivers listed in this document, follow the instructions supplied by the software manufacturer. If you have questions or concerns about the performance of your printer when using one of these drivers, contact the software manufacturer. Addresses and phone numbers are included in this document.

HP DeskJet 340

| Software Application | Version | HP DeskJet 560C / 550C | HP DeskJet 500C / 540 / 400 | HP DeskJet 340 / 320 / 310 | HP DeskJet 520/510 | HP DeskJet Portable | HP DeskJet 500 | HP DeskJet PLUS | HP DeskJet | Color | Software Manufacturer |
|--|------------|------------------------|-----------------------------|----------------------------|--------------------|---------------------|----------------|-----------------|------------|-------|---|
| 1st Press | 1.5 | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | GST Software Products Ltd. |
| 35mm Express | 4.35 | | ✓ | | | | | ✓ | ✓ | ✓ | Business & Professional Software, Inc. |
| Agenda | 2.0 | | | | | | | ✓ | ✓ | | Lotus Development Corporation |
| Aladdin Print Kit | | ✓ | ✓ | | | | ✓ | | | ✓ | Disney Interactive |
| Algebra | 1.0 | | ✓ | | | | | | ✓ | ✓ | Broderbund Software |
| Applause II | 1.5 | | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Borland International |
| AutoCAD | 10, 11, 12 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Autodesk, Inc. ¹ |
| AutoCAD | 13 | | ✓ | ✓ | ✓ | ✓ | ✓ | | | ✓ | Autodesk, Inc. ¹ |
| AutoShade | 2.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Autodesk, Inc. ¹ |
| BackYard | 1.0 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| BannerMania | 1.6 | | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| Better Working Word Processor | 1.0 | | | | | | | ✓ | ✓ | | Support Solutions |
| CADKEY | 7.0 | ✓ | ✓ | | | | ✓ | | | | CADKEY Inc. ¹ |
| CADKEY Drafter | 7.0 | ✓ | ✓ | | | | ✓ | | | | CADKEY Inc. ¹ |
| CADKEY Advanced Modeler | 7.0 | ✓ | ✓ | | | | ✓ | | | | CADKEY Inc. ¹ |
| CADKEY Light | 6.0, 7.0 | ✓ | ✓ | | | | ✓ | | | ✓ | CADKEY Inc. ¹ |
| Calendar Creator Plus | 5.02 | ✓ | ✓ | | | | ✓ | | | ✓ | Softkey International, Inc. |
| dBase IV | 1.5, 2.0 | | | | | | ✓ | ✓ | ✓ | | Borland International |
| dBase V | 1.0 | | | | | | ✓ | ✓ | ✓ | | Borland International |
| Deluxe Paint II Enhanced | 2.4 | ✓ | ✓ | | | | ✓ | | | ✓ | Electronic Arts |
| DesignCAD 2-D | 6.2 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | American Small Business Computer ¹ |
| DesignCAD 3-D | 4.0 | ✓ | ✓ | | | | ✓ | | ✓ | ✓ | American Small Business Computer ¹ |
| DeskPress | 1.2 | | | | | | ✓ | | | | GST Software Products Ltd. |
| DisplayWrite 4 | 5.0 | | | | | | ✓ | ✓ | ✓ | | IBM Corporation |
| DisplayWrite 5 | 5.0 | | | | | | ✓ | ✓ | ✓ | | IBM Corporation |
| Easy Working Address Book & Label Maker | 1.0 | | | | | | | | ✓ | | Support Solutions |
| Easy Working Business Letters | 1.0 | | | | | | | ✓ | ✓ | | Support Solutions |
| Easy Working Cards, Signs & Certificates | 1.0 | | | | | | | | ✓ | | Support Solutions |
| Easy Working Desktop Publisher | 1.0 | | | | | | | ✓ | ✓ | | Support Solutions |
| Easy Working Presentation Maker | 1.0 | | | | | | | | ✓ | | Support Solutions |
| Easy Working Resume Creator | 1.0 | | | | | | | | ✓ | | Support Solutions |
| Easy Working Resume Kit | 1.0 | | | | | | | | ✓ | | Support Solutions |
| Enable | 4.5 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | Enable Software Inc. |
| Enable Works | | ✓ | | | | ✓ | ✓ | | | ✓ | Enable Software Inc. |
| Expert Home Design | | ✓ | ✓ | | | | ✓ | | ✓ | | Expert Software |

¹ Support is available from Insight Development Corp., Limburg Engineering, FPlot, or Ingenieurbüro Spatzier VBI.

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|---|----------------------|------------------------|-----------------------------|----------------------------|--------------------|---------------------|----------------|-----------------|------------|-------|---------------------------------|
| Expert Landscape | | ✓ | ✓ | | | | ✓ | | ✓ | | Expert Software |
| ExpressDocs | 6.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | LaserTools Corporation |
| Family Tree Maker | 4.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Banner Blue Software |
| Fonts-on-the-Fly | 2.0 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | | LaserTools Corporation |
| FoxPro | 2.6 | | | | | | | ✓ | | | Microsoft Corporation |
| FPlot | 3.17 | ✓ | ✓ | | ✓ | ✓ | ✓ | | | ✓ | FPlot Corporation |
| Freelance Graphics | 3.01 | | | | | | ✓ | ✓ | ✓ | | Lotus Development Corporation |
| Freelance Graphics | 4.0 | | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Lotus Development Corporation |
| Generic 3D | 2 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | AutoDesk Retail |
| Generic CADD | 6.15 | ✓ | ✓ | | ✓ | | ✓ | ✓ | ✓ | ✓ | AutoDesk Retail |
| General Counsel | 1.05 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | The Technology Group |
| GEOS Operating System | 2.0 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | GeoWorks, Inc. |
| GeoWorks Ensemble | 1.2 | | | | | | ✓ | ✓ | ✓ | | GeoWorks, Inc. |
| GeoWorks Ensemble | 2.0 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | GeoWorks, Inc. |
| GeoWorks Pro | 1.2 | | | | | | ✓ | ✓ | ✓ | | GeoWorks, Inc. |
| Graph-in-the-Box Executive | 1.17 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | New England Software |
| Harvard Graphics | 2.3 | | | | | | | ✓ | ✓ | | Software Publishing Corporation |
| Harvard Graphics | 3.07 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Software Publishing Corporation |
| Harvard Project Manager | 3.00 | | | | | | ✓ | | | | Software Publishing Corporation |
| The Home Series (Deck, Home, Kitchen & Bath, Landscape) | 2.0 | ✓ | ✓ | | | | ✓ | | | ✓ | AutoDesk Retail ¹ |
| JAVA | 1.43 | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | | Jandel Scientific, Inc. |
| KeyMap | 2.04 | | ✓ | | | | ✓ | ✓ | ✓ | | Softkey International, Inc. |
| Kid Cuts | 1.1 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| Kid Pix | 1.2.1 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| Kid Pix II | 1.0 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| Kid Pix Companion | 1.2 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| Label Publisher | 3.7 | | ✓ | | | | | | | | Cosmi Corporation |
| LetterPerfect | 1.0 | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | Novell WordPerfect |
| Lotus 1-2-3 | 2.01, 2.2 | | | | | | ✓ | ✓ | ✓ | | Lotus Development Corporation |
| Lotus 1-2-3 | 2.3, 2.4, 3.1, 3.4 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Lotus Development Corporation |
| Lotus 1-2-3 | 4.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Lotus Development Corporation |
| Lotus 1-2-3 / Home | 1.0 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | Lotus Development Corporation |
| Lotus Works | 1.0 | | | | | | | ✓ | ✓ | | Lotus Development Corporation |
| Lotus Works | 3.0 | | | | | | ✓ | ✓ | ✓ | | Lotus Development Corporation |
| Managing Your Money | 8.0, 9.0, 10.0, 11.0 | | | | | | | | ✓ | | Block Financial Software |
| Microsoft Word | 5.5, 6.0 | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Microsoft Corporation |

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|-------------------------------|---------------|------------------------|-----------------------------|----------------------------|--------------------|---------------------|----------------|-----------------|------------|-------|---|
| Microsoft Works | 2.0 | | | | | | ✓ | | | | Microsoft Corporation |
| Microsoft Works | 3.0 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | Microsoft Corporation |
| ModelCAD | 3.0 | | ✓ | | | | ✓ | | ✓ | ✓ | American Small Business Computer ¹ |
| MoreFonts for WordPerfect | 6.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | MicroLogic Software, Inc. |
| The New PrintShop | 3.3 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| Nota Bene | 4.2 | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | | Notabene |
| Open Access IV | 4.0 | ✓ | | | | ✓ | ✓ | ✓ | ✓ | ✓ | Software Products International |
| OS/2 PM | 1.3, 2.0, 2.1 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | IBM Corporation |
| OS/2WARP | 3.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | IBM Corporation |
| Paradox | 4.5 | | | | | | ✓ | ✓ | ✓ | | Borland International |
| PC Paintbrush V Plus | 1.00 | ✓ | ✓ | | | ✓ | | | | ✓ | Softkey International, Inc. |
| Peachtree Complete Accounting | 8.0 | ✓ | | | | | ✓ | | | | Peachtree Software |
| PeakFit | 3.18 | | | | | | ✓ | ✓ | ✓ | | Jandel Scientific, Inc. |
| Perspective for FoxPro | 1.1 | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Three D Graphics |
| PFS: First Choice | 3.5 | | | | | | | ✓ | ✓ | | Softkey International, Inc. |
| PFS: Resume & Job Search Pro | 1.0 | | | | | | ✓ | ✓ | ✓ | | Softkey International, Inc. |
| PFS: Prospect | 1.01 | | | | | | | | ✓ | | Softkey International, Inc. |
| PFS: Write | 2.4 | | | | | | ✓ | ✓ | ✓ | | Softkey International, Inc. |
| Pizazz Plus | 3.0 | ✓ | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | Application Techniques, Inc. |
| Pizazz Plus | 4.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Application Techniques, Inc. |
| PlanPerfect | 5.1 | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Novell WordPerfect |
| The Playroom | 2.0 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| Power Print | 2.5 | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | GDT Softworks, Inc. |
| Presentation Express II | 3.04 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Business & Professional Software, Inc. |
| PrimeType | 2.1 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | | LaserTools Corporation |
| Print-A-Plot Pro | 4.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Insight Development |
| PrintCache | 3.1 | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | LaserTools Corporation |
| PrintMaster Gold | 1.0 | ✓ | ✓ | | | | | ✓ | ✓ | ✓ | MicroLogic Software, Inc. |
| PrintShop Deluxe | 1.2A | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| PrintShop Deluxe Companion | 1.0 | ✓ | ✓ | | | | ✓ | | | ✓ | Broderbund Software |
| Professional Write | 3.0 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | | Software Publishing Corporation |
| Q & A | 4.0 | ✓ | | | | ✓ | ✓ | ✓ | ✓ | ✓ | Symantec Corporation |
| Q & A Write | 1.0 | | | | | | ✓ | ✓ | ✓ | | Symantec Corporation |
| QuickBooks | 2.0 | ✓ | | | | | ✓ | ✓ | ✓ | | Intuit Inc. |
| Quicken | 8.0 | ✓ | | | | | ✓ | ✓ | ✓ | ✓ | Intuit Inc. |
| Quattro Pro | 5.0 | ✓ | ✓ | | | | ✓ | | | ✓ | Borland International |
| Samna Word IV | 2.02 | | | | | | | ✓ | ✓ | | Lotus Development Corporation |

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|---------------------------------|---------------|------------------------|-----------------------------|----------------------------|--------------------|---------------------|----------------|-----------------|------------|-------|---|
| Samna Word IV | 3.0 | | | | | | ✓ | ✓ | ✓ | | Lotus Development Corporation |
| SigmaPlot | 5.01 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Jandel Scientific, Inc. ¹ |
| SigmaScan | 3.95 | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | | Jandel Scientific, Inc. ¹ |
| SmartWare | 2.5, 2.6, 2.7 | ✓ | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ANGOSS Software Intl. |
| StarBase | 2.0 | ✓ | | | ✓ | | ✓ | ✓ | ✓ | ✓ | Star Division |
| StarDraw | 7.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Star Division |
| StarWriter / StarWriter Compact | 7.0 / 2.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Star Division |
| Studio Light (Commodore Amiga) | 1.13 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Wolf Faust |
| SuperCalc | 5.5 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Computer Associates Intl. |
| SuperProject | 2.1 | | ✓ | | | | | | ✓ | ✓ | Computer Associates Intl. |
| Swift Label Publisher | 3.7 | | ✓ | | | | | | | | Cosmi Corporation |
| Symphony | 3.0 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Lotus Development Corporation |
| TableCurve | 3.18 | | | | | | ✓ | ✓ | ✓ | | Jandel Scientific, Inc. |
| Tax Cut | | | | | | ✓ | ✓ | ✓ | ✓ | | Block Financial Software |
| Textra | 6.0 | | ✓ | | | | ✓ | ✓ | ✓ | | Ann Arbor Software |
| Textra | 7.0 | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | Ann Arbor Software |
| Timeline | 5.0 | ✓ | | | | ✓ | ✓ | | | ✓ | Symantec Corporation |
| The TreeHouse | 1.2 | | ✓ | | | | ✓ | ✓ | ✓ | ✓ | Broderbund Software |
| TrueType for DOS | 3.1 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | MicroLogic Software, Inc. |
| TrueType for WordPerfect | 2.1 | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | | LaserTools Corporation |
| TurboTax 1040 | | ✓ | ✓ | | ✓ | | ✓ | ✓ | ✓ | | Intuit Inc. |
| TurboTax Professional Series | | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | | Intuit Inc. |
| VinylCAD | 2.0 | | ✓ | | | | ✓ | | ✓ | ✓ | American Small Business Computer ¹ |
| WordPerfect Presentations | 2.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Novell WordPerfect |
| WordPerfect | 4.2, 5.0 | | | | | | ✓ | ✓ | ✓ | | Novell WordPerfect |
| WordPerfect | 5.1, 5.1+ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Novell WordPerfect |
| WordPerfect | 6.0 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Novell WordPerfect |
| WordPerfect Works | 1.0 | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | Novell WordPerfect |
| Wordstar | 7.0D | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Softkey International, Inc. |
| XyWrite | 4.016 | ✓ | ✓ | | | | ✓ | ✓ | ✓ | ✓ | The Technology Group |

¹ Support is available from Insight Development Corp., Limburg Engineering, FPlot, or Ingenieurbüro Spatzier VBI.



American Small Business Computer

One American Way
Pryor, OK 74361
United States 1-918-825-4844

ANGOSS Software Intl.

430 King St. West, Suite 201
Toronto, Ontario, Canada M5V1J5
United States 1-416-593-1122
France 33-1-6907-0404
Germany 49-89-613-76300
South Africa 11-27-12-6636362
United Kingdom 44-483-452-303

Ann Arbor Software

123 N. Ashley
Ann Arbor, MI 48104
United States 1-313-769-1014

Application Techniques, Inc.

10 Lomar Park Drive
Pepperell, MA 01463
United States 1-508-433-8464
Germany 49-89-5421-320
(distributor: Peter Rosenthal)
France 33-93-652-686
(distributor: Editions de la Boyere)

Autodesk, Inc.

111 McInnis Parkway
San Rafael, CA 94903
United States 1-415-507-5000

Autodesk Retail

18911 North Creek Parkway #105
Bothell, WA 98011
United States
Generic CADD: 1-206-487-2934
Home Series: 1-206-485-2544
Auto CADD LT: 1-206-485-7086

Banner Blue Software

39500 Stevenson Place, Suite 204
Fremont, CA 94539
United States 1-510-794-6850

Block Financial Software

55 Walls Dr
Fairfield, CT 06430
United States 1-203-256-9000
Managing Your Money: 1-203-255-7562
Tax Cut: 1-816-932-7500

Borland International

100 Borland Way
Scotts Valley, CA 95067
United States 1-408-438-5300
General Support: 1-800-841-8180
dBase IV Support: 1-408-431-9060
Paradox Support: 1-408-461-9155
Belgium 32-2-4610-448
Denmark 445-4227-6455
France 33-1-34-656-000
Germany/Austria 49-61-03-7680
Italy 39-2-269151
Netherlands 31-20-5405-400
Spain 34-16-1650-7250
Sweden 46-8799-2000
United Kingdom 44-734-320788

Broderbund Software

500 Redwood Blvd.
Novato, CA 94948-6121
United States 1-415-382-4700

Business & Professional Software, Inc.

139 Main Street
Cambridge, MA 02142
United States 1-617-494-1155

CADKEY Inc.

4 Griffin Road, North
Windsor, CT 06095-1151
United States 1-203-298-8888
France 33-1-4876-2169
Switzerland European Headquarters
41-61-901-1555

Computer Associates Intl.

2880 Scott Blvd
Santa Clara, CA 95050
United States 1-408-432-1764
Belgium 32-2-773-2811
France 33-1-4729-8787
Germany/Austria 41-6151-949-666
Italy 39-2-90-464-1
Netherlands 37-3402-483-45
Scandinavia 4499-8686
Spain/Portugal 34-3-227-8120
United Kingdom 44-895-256000

Cosmi Corporation

2600 Homestead Place
Rancho Dominguez, CA 90220-5610
United States 1-800-652-8343
1-310-886-3510

Discus Distribution Services, Inc.

17607 Vierra Canyon Road
Suite 202
Salinas, CA 93907-3312
United States 1-408-663-6966
Germany 49-64-21-24081
United Kingdom 44-367-710697

Disney Interactive

550 Rodier Drive
Glendale, CA 91201
United States 1-818-544-4380

Electronic Arts

1450 Fashion Island Blvd.
Foster City, CA 94404
United States 1-415-571-7171

Enable Software Inc.

313 Ushers Road
Northway 10 Executive Park
Ballston Lake, NY 12019
United States 1-800-888-0684
1-518-877-8236

Expert Software

800 Douglas Road, Suite 750
Coral Gables, FL 33134
United States 1-305-567-9990

FPlot Corporation

24-16 Steinway St., Suite 605
Astoria, NY 11103
United States 1-718-545-3505

GeoWorks, Inc.

960 Atlantic
Alameda, CA 94501
United States 1-900-555-GEOS
International Support: 1-510-814-57223
Germany 49-89-8340-255
(distributor: Heureka)
Switzerland 41-1-767-1110
(distributor: Dresohn AG)

GDT Softworks, Inc.

4664 Loughheed Highway, Suite 188
Burnaby, BC Canada V5C 6B7
Canada 1-604-299-3379

GST Software Products. Ltd.

Meadow Lane, St. Ives
Huntington, Cambridgeshire
England PE17 4LG
United Kingdom 44-480-496666

Hewlett-Packard Co.

5301 Stevens Creek Blvd
Santa Clara, CA 95052-8059
United States 1-208-323-2551

IBM Corporation

Neighborhood Road
Kingston, NY 12401
United States 1-800-342-6672
DisplayWrite: 1-800-291-2411
OS/2: 1-407-994-5544
Austria 43-1-21145-6500
Belgium 32-2-252111
France 33-1-41-8586-26
Germany 49-231-9748-300
Italy 39-2-754-59621
Netherlands 31-20-513-3111
Portugal 0-11-795-5161
Scandinavia 4593-4545
Spain 34-397-7077
Switzerland 49-231-97-48300
United Kingdom 44-256-841-818

Insight Development

2420 Camino Ramon, Suite 205
San Ramon, CA 94583
United States 1-800-825-4115
1-510-244-2000
Australia 61-2-894-6377
Denmark 45-32-47-32-49
France 33-1-47-68-58-85
Germany 49-711-949-68-0
Indonesia 62-0-21-7974778
Netherlands 31-1720-70312
Singapore 65-224-3031
Spain 34-43-45-11-02
Sweden 46-850-600-75
Switzerland 41-56-20-14-60
Taiwan 886-4-296-6077
United Kingdom 44-223-811-418
Venezuela 58-2-33-65-91

Intuit Inc.

155 Linfield Drive
Menlo Park, CA 94026
United States
Quicken: 1-415-858-6060
TurboTax: 1-602-295-3070
TurboTax Pro: 1-703-752-6000

IVS Ingenieurbüro Spatzier VBI

Frankfurter Strasse 26
61476 Kronberg, Germany
Germany 49-6173-79047

Jandel Scientific, Inc.

2591 Kerner Boulevard
San Rafael, CA 94901
United States 1-415-453-7196

LaserTools Corporation

1250 45th Street, Suite 100
Emeryville, CA 94608
United States 1-510-420-8777

Limburg Engineering Associates

3411 W. 227th Street
Torrance, CA 90505-2627
United States 1-310-326-2864

Lotus Development Corporation

55 Cambridge Parkway
Cambridge, MA 02142
United States 1-800-343-5414
1-900-555-6887
Belgium 32-2-718-0970
Canada 1-800-265-6887
Denmark 800-18872
Finland 9-800-14606
France 33-3-0125500
Germany 49-89-784100
Italy 39-2-89-503000
Netherlands 31-20-5676300
Norway 47-5010137
Portugal 01-395-7307
Spain 34-3-4307036
Sweden 46-2-031-9473
Switzerland 41-18-701-011
United Kingdom 44-784-450923

MicroLogic Software, Inc.

1351 Ocean Ave.
Emeryville, CA 94608
United States 1-510-652-5464

Microsoft Corporation

One Microsoft Way
Redmond, WA 98052
United States 1-800-426-9400
Word: 1-206-462-9673
Argentina 54-1-814-0356
Australia 61-2870-2131
Brazil 55-11-530-4455
Canada 416-568-3503
France 33-1-6986-1020

Germany

Word 44-89-3176-1130
Works 44-89-3176-1140
India 91-11-644-4457
Israel 972-3-752-7915
Italy 39-2-269-01351
Japan 81-33-363-120
Korea 82-2-563-9230
Mexico 52-5-325-0911
Netherlands 31-2-503-77877
New Zealand 64-9358-9724
Portugal 044-11591
Singapore 65-227-6833
Spain 34-1-803-99603
Sweden 46-7121-0515
Switzerland 41-1-342-4083
United Kingdom 44-734-27-1000
Venezuela 58-2-91-33-42

New England Software

411 W. Putnam Ave., Suite 280
Greenwich, CT 06831
United States 1-203-625-0062

Notabene

285 West Broadway, Suite 460
New York, NY 10031-2204
United States 1-212-334-0446
1-212-334-0445

Novell WordPerfect

1555 N. Technology Way
Orem, UT 84057
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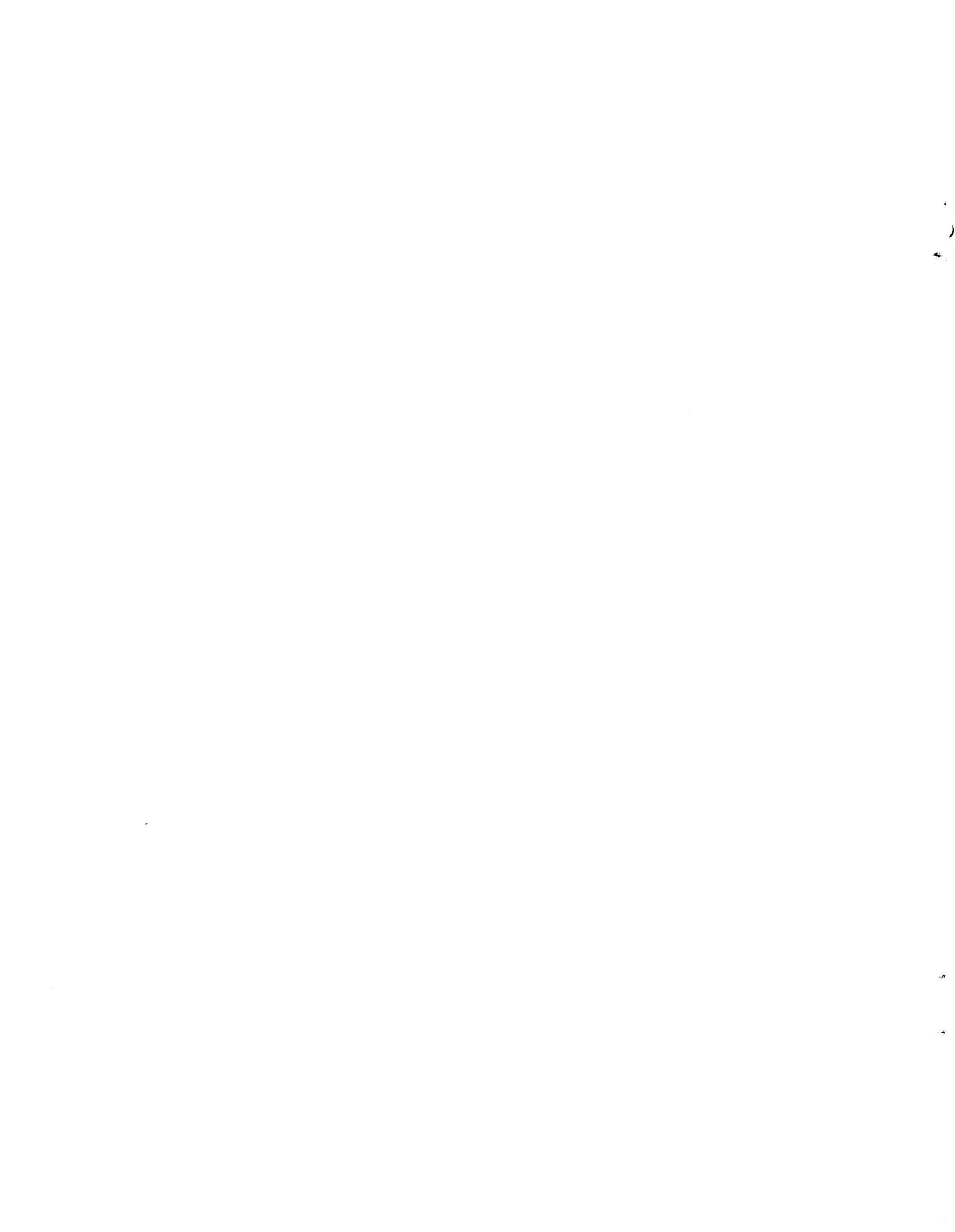
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