

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	1562-7
Description	Profile
Model	Model I/III
Stock No.	26-1562 Version 3.0
Date	March 11, 1981
Page 1 of	2

Problem

Extra line feeds when top-of-form is done on certain printers.

Solution

Model III Version 3.0 Solution:

At TRSDOS Ready, enter the following command:

```
PATCH PRINT (ADD=79EE,FIND=8A,CHG=20)      <ENTER>
```

This will permanently correct the problem.

Model I Version 3.0 Solution:

1. Insert your TRSDOS diskette into the machine (not your Profiles diskette)
2. At TRSDOS Ready type BASIC and press <ENTER>
3. At Ready type in the following lines pressing <ENTER> at the end of each line.

CUSTOMER SERVICE BULLETIN

Subject Profile Bulletin # 1562-7 Page 2 Of 2

```
10 REM "PROFIX"
20 CLEAR 1000
30 OPEN "R",1,"INIT"
40 FIELD 1, 100 AS FD$
50 GET 1,1
60 CH$=FD$
70 MID$(CH$,76,1)=CHR$(66)
80 MID$(CH$,81,1)=CHR$(0)
90 LSET FD$=CH$
100 PUT 1,1
110 CLOSE
120 OPEN "R",1,"PRINT"
130 FIELD 1, 255 AS FD$
140 GET 1,7
150 CH$=FD$
160 MID$(CH$,255,1)=CHR$(32)
170 LSET FD$=CH$
180 PUT 1,7
190 CLOSE
```

4. Now type SAVE"PROFIX" and press <ENTER>
5. Remove the TRSDOS diskette and place the PROFILE program diskette in drive 0.
7. Type RUN and press <ENTER>
8. The program will change the Profile programs to correct the problem. When the screen shows "Ready", the changes are complete.
9. Press the RESET button and run PROFILE as instructed in the manual.