

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	4558-02
Description	PROFILE PROSORT
Model	Model II/12
Stock No.	26-4558 Ver. 4.7.1
Date	June 30, 1983
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Problem

When printing Reports and Forms and using a PROSORT index, you cannot use a sort field. The problem lies within PROSORT.

* * THE FOLLOWING PATCHES ARE REQUIRED! * *

Solution

1. If you only have PROFILE AND PROFORMS, there are no patches to apply.
2. If you only have PROFILE AND PROSORT, apply the patches. It will update the version number of PROSORT and will be needed in the future if other patches are added. When the patch is applied, there will be three error messages. This is because you do not have PROFORMS. Ignore the messages. If you later acquire PROFORMS, you must reapply the patch after PROSORT has been installed in order to make the corrections to PROFORMS.
3. If you have PROFILE, PROSORT, and PROFORMS apply the patches after PROSORT has been installed. This will change the version number of PROSORT and make corrections to PROFORMS.

To patch the version number of PROSORT, apply the following patch.

PATCH PROSORT/EFC A=48E2 F="4.7.1" C="4.7.2"

To patch FORM/EFC apply the following patches.

PATCH FORM/EFC A=B68E F=0A C=0F

PATCH FORM/EFC A=B719 F=0A C=0F

PATCH FORM/EFC A=B754 F=0A C=0F